

O₂ Open terms & conditions*

- 1. O₂ Open can only be used by current employees of a company or membership scheme that is participating in the O₂ Open scheme.
- 2. O₂ reserves the right to verify that those intending to use the scheme are employees of a company with a current O₂ business account, or a member of a participating membership scheme.
- 3. The O₂ Open code will be invalidated once the employer ceases to be an O₂ business account customer or its membership scheme no longer has an agreement with O₂.
- 4. The offer can only be redeemed in an O₂ shop. The unique O₂ Open SMS code must be presented with ID to prove identity.
 - a. Acceptable proof of identity includes any two of the following: driving licence, passport, debit/credit card, bank statement or a utility bill from the last three months.
 - b. Bank or credit card details will be required to complete the direct debit mandate.

- 5. The O₂ Open code can be used to receive the benefits up to a maximum of two times. One time for a Mobile Refresh contract and one time for a Mobile Broadband Refresh contract. If used more than this O2 reserves the right to reclaim excess discount.
- 6. If an applicant is under 18 a guarantor will be required.
- 7. The O₂ Open code is the property of O₂ and may be retained or invalidated if O₂ has reasonable cause to suspect fraudulent use or if the card holder or person to whom the code was allocated ceases to be an O₂ business account holder or member of a participating scheme.
- 8. Benefits of O₂ Open cannot be transferred and no cash or credit alternatives will be offered.
- 9. The offer discount is applied to an individual's mobile account within three working days
- Discount cannot be applied retrospectively to existing O₂ mobile accounts, although when an account is due for renewal it may be applied then on presentation of the O₂ Open code.

- 11. Employees/members wishing to renew their contract can benefit from another, whatever the current applicable offer is at the time of resign using the same O₂ Open code as before. The original code can be reissued via the O₂ Open website.
- 12. O₂ reserves the right to cancel or withdraw the O₂ Open scheme at any time.
- 13. O₂ reserves the right to change the terms and conditions and/or benefits at any time, subject to notifying the main contact within the organisation. By continuing to participate in O₂ Open after such notification, you will be taken to have agreed to the changed terms and conditions. Please see clause 19 for exclusions.
- 14. Companies membership schemes leaving O₂ will be removed from the scheme with immediate effect.
- 15. Employees/members, who have committed to a personal contract prior to the host employer/ membership organisation ending its participation in the scheme will continue to benefit from the scheme until their personal contract(s) is due for renewal.

- 16. O₂ Open may contact participants in the O₂ Open scheme by SMS on their O₂ business use phones.
- 17. Information supplied to O₂ via our website www.o2open.co.uk will not in any circumstances be passed to any 3rd parties and will not be used for any marketing purposes.
- 18. Your information is treated in accordance with O2's Privacy Policy, which can be viewed at o2.co.uk/ privacypolicy.
- 19. All exclusions can be found on the O₂ Open website FAOs: https://o2open.co.uk/O2Open/ servlets/ShowFAQ
- 20. O₂ Open discount cannot be used in conjunction with any other discount. Only one O₂ Open discount can be applied per account in any contractual period.
- 21. From 1 September 2014 all discounts will need to be requested within 28 days of connection or upgrade.
- 22. Promoter: Telefónica UK Limited, 260 Bath Road, Slough SL1 4DX.

